

**Office of the Chief of
the Commission and
Tribunals**

**Communication,
Education, and
Engagement**

**Marketing and
communications**

Education

**Outreach and
engagement**

**Public policy and
research**

**Data, technology,
and business
services**

**Office of the
Director of the
Commission**

**Complaints
Management**

Intake

**Conciliation
(mediation)**

Screening

**Legal counsel to
the Director
(advance referred
complaints to
hearing)**

Tribunal Office

**Reviews Director's
dismissals**

**Tribunal dispute
resolution**

Tribunal hearings

**Members of the
Commission**