

The Tribunal is committed to providing fair, efficient, and timely access to justice. This practice direction outlines the Tribunal's approach to providing information about the status of a hearing decision.

### **General approach**

The Tribunal aims to release a hearing decision no more than 120 days after the final day of the hearing, or the date written closing submissions were due. On occasion, this service standard cannot be met. Decisions may be complex because of the length of the hearing, the number of witnesses, the number of exhibits, submissions by non-lawyers on complex legal issues, and other procedural and interim applications.

Releasing a decision in a timely manner must be balanced with providing a thorough assessment of the evidence, and allowing parties sufficient time to provide submissions. The Tribunal recognizes the importance of timely access to justice and is committed to providing transparent information.

### **Requesting the status of a hearing decision**

When more than 120 days have passed after final submissions in a hearing, a party may inquire about the status of the decision by emailing the Tribunal Office, copying the other parties, with the following information:

- a. complaint name and number; and
- b. number of days since the conclusion of the hearing or the final closing submissions were due.

## **Contact the Tribunal Office**

**Website** [albertahumanrights.ab.ca/tribunal](http://albertahumanrights.ab.ca/tribunal)

**Email address** [AHRCTribunal@gov.ab.ca](mailto:AHRCTribunal@gov.ab.ca)

**Phone** 780-638-4635

To call toll-free within Alberta, dial 310-0000 and then enter the area code and phone number.

TTY service for persons who are deaf or hard of hearing: to call toll-free within Alberta, dial 1-800-232-7215.